



*Toronto, Feb 1, 2022*

*My dear patients and families:*

*Love what you do.*

*Do what you love.*

*Words cannot express what an incredible honour it has been to be your family doctor for close to 20 years, you have allowed me to share many happy and also many sad moments with you and your loved ones. Above all, everyone has grown in so many different ways over those decades! I wish I could take you all and my amazing Family Health Team with me, as I now have decided to move to live closer to nature, Victoria, BC that is. I am excited to be part of a dynamic group introducing interprofessional primary care teams to the island where close to 100,000 people are without access to primary care.*

*What does that mean for you: The hiring process for my replacement is already underway, and I know that you will continue to get the same wonderful care moving forward here at SETFHT. A welcome letter announcing your new family doctor will be sent to you in the coming months, and they will outline their meet and greet process. My last day here will be May 20, 2022.*

*Unfortunately, there is no opportunity for you to transfer to another physician already working in our group. Also, some of you have moved away from east Toronto yourselves, and you might transfer to a physician closer to home at this point; we will ensure the prompt transfer of your records to your new provider after receiving your written request to transfer the chart.*

*Wishing you the very best for the future, always yours most humbly,*

*Thuy-Nga (Tia) Pham*