

**CARSWELL CENTRE**

1871 Danforth Ave  
Toronto, ON M4C 1J3  
Tel: 416-699-7775  
Fax: 416-699-7766

**COXWELL SITE**

#105-840 Coxwell Ave  
Toronto, ON M4C 5T2  
Tel: 416-469-6464  
Fax: 416-469-6164

**TAYLOR MASSEY**

4 The Market Place  
Toronto, ON M4C 5M1  
Tel: 647-251-8195  
Fax: 1-844-329-6384

**Social Worker  
(HATM – Health Access Taylor Massey)  
Permanent, Full-Time**

**Company Description**

South East Toronto Family Health Team (SETFHT) is an academic primary care clinic affiliated with the University of Toronto. Our organization is comprised of a variety of Interdepartmental Healthcare Professionals (IHPs) that include: physicians, medical residents, nurse practitioners, registered nurses, dietitians, social workers, psychologists, patient care coordinators, physician assistants and chiropractors, all of whom are assisted by an exceptional administrative and clinical support team.

SETFHT is a partner at the Health Access Taylor Massey (HATM) clinic, which is bringing a wave of primary care and interprofessional resources to the Taylor Massey community. SETFHT is also leveraging existing supports and services in the community to improve access to comprehensive primary and social care for its residents.

**Position Profile**

The Social Worker (SW) will work collaboratively with the physicians and IHP team by providing care for clinic patients and accepting referrals from, as well as consulting with, physicians as needed. Provision of primary care mental health services will be within the scope of the SW.

As a member of the Mental Health team, this position will primarily support the HATM clinic location (4 The Market Place) with the potential to assist the two SETFHT clinics (840 Coxwell Avenue and 1871 Danforth Avenue), subject to funding and based on organizational needs.

**Accountability**

The Social Worker role is responsible to the SETFHT Executive Director. All clinical decision making outside the scope of the SW must be done in consultation of the SETFHT Lead Physician and/or physicians of SETFHT.

**Role & Responsibilities**

The main role of the HATM Social Worker is to provide comprehensive social work services to individuals and families within the community through personalized care. In addition, the HATM SW will play a crucial role in facilitating their patients' continuity of care by confirming all potential follow-up appointments are booked and any linkages to home/community care are completed.

Other activities in the role of SW include, but are not limited to:

- Responsible for making clinical decisions and exercising judgement to ensure the best possible care is provided within available resources
- Effectively uses the Social Work standards of practice and the therapy process in assessing, planning, implementing and evaluating the care of the patient

**HEAD OFFICE**

4<sup>th</sup> Floor - 1871 Danforth Avenue Toronto, ON M4C 1J3 T: 416-423-8800 F: 416-423-8803



**SET  
FHT**

South East Toronto  
Family Health Team

- Conducts telephone intake assessments and provides counseling services, with particular regard to individual and family issues and decisions that impact the health of the patient and family
- Work within the primary care model of brief therapy, ensuring seamless transition to community resources, as appropriate
- Knowledgeable of the community and the resources available, especially in the areas of crisis services, Mental Health and Long Term Care
- Plan programs of assistance for clients including referrals to agencies that provide financial assistance, legal aid, housing, medical treatment and other services
- Assess and investigate eligibility for social benefits
- Provide referrals to services to assist clients to resolve and address their social and personal problems
- Assists the referring physician/health care providers with referrals to secondary and tertiary health care centers
- Proficient in group work including cognitive behaviour therapy, mindfulness, etc.
- Acts as an advocate for patients and their families in matters affecting health
- Collaborates with physicians and other team members as required
- Maintains own continuing education to enhance professional knowledge and growth
- Enthusiastic, passionate and self-driven
- Acts as a professional and knowledgeable role model or mentor to colleagues and students
- Maintains confidentiality in the workplace and within the community

### **Skills & Qualifications**

- Master's degree in Social Work from an accredited institution
- In good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW)
- Minimum of 3 years of clinical experience in a healthcare setting, preferably within a primary care or Family Health Team environment
- Strong assessment, counseling and crisis intervention skills
- Practice in solution-focused brief therapy, cognitive behaviour therapy, group facilitation, motivational interviewing and mindfulness
- Experience in addictions, eating disorders and trauma is an asset
- Knowledge of chronic illness care, including both clinical and supportive care
- Able to be innovative and creative in order to develop strategies that successfully meet the needs of diverse patient, family, and provider population
- Exceptional oral, written and presentation skills
- Strong interpersonal skills
- Group facilitations skills
- Ability to prioritize, manage time effectively and be flexible in a very active work environment

### **Other Requirements**

- Demonstrated flexibility and time management skills
- Ability to maintain a positive attitude in a high-pressure environment
- Excellent conflict management and resolution skills



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- Experience working with low-income, multi-racial, multi-lingual newcomer communities
- Commitment to working from an integrated anti-oppression/ anti-racist, LGBTQ+ positive framework
- Ability to work effectively within a diverse and multi-disciplinary team
- Available to work evenings and weekends, as necessary

The above responsibilities are not to be considered all inclusive; the individual may be assigned other related duties in the interest of efficient operations of SETFHT.

### **Hours of Work**

The successful candidate must be available to work weekdays, primarily between 8:30 AM to 4:30 PM with the possibility of evening and Saturday shifts

### **Compensation**

- The rate of pay for this position is a range, based on experience, between \$37.94 - \$41.17 per hour
- Position includes enrollment into SETFHT's Health Benefits Plan
- Position includes enrollment in the Healthcare of Ontario Pension Plan (HOOPP)
- Position includes paid time off

Thank you for your interest in the South East Toronto Family Health Team. Only those candidates selected will be contacted for an interview. Please, no direct telephone inquiries or email follow-ups.

We thank all applicants for their interest but only those selected for an interview will receive acknowledgement. Please note that a criminal background check will be conducted for this position. SETFHT supports a respectful and inclusive work environment for everyone and is committed to Anti-Oppression principles. We encourage qualified applicants of all ages, races, colour, ethnic origins, religions, abilities, gender identities and sexual orientations as well as peoples with disabilities to apply for this position as it reflects the broad diversity of communities we work with.

In accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, 2005, accommodation will be provided in all parts of the hiring process. Accommodations are available on request for candidates taking part in all aspects of the selection process.

SETFHT encourages a scent-free environment. All employees, students, volunteers, and visitors are asked to refrain from wearing fragrances and other scented personal care products (i.e. perfumes, lotions, hairspray, etc.) while on the premises.

### **Job Contact Information**

Human Resources

South East Toronto Family Health Team

E-mail: [humanresources@setfht.on.ca](mailto:humanresources@setfht.on.ca)

Subject: Social Worker

**Please forward cover letter and resume by 3:00 PM on May 10<sup>th</sup>, 2024**