

**CARSWELL CENTRE**

1871 Danforth Ave
Toronto, ON M4C 1J3
Tel: 416-699-7775
Fax: 416-699-7766

COXWELL SITE

#105-840 Coxwell Ave
Toronto, ON M4C 5T2
Tel: 416-469-6464
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TAYLOR MASSEY

4 The Market Place
Toronto, ON M4C 5M1
Tel: 647-251-8195
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Social Worker Permanent, Full-Time

Company Description

South East Toronto Family Health Team (**SETFHT**) is an academic primary care clinic affiliated with the University of Toronto. Our organization is comprised of a variety of Interdepartmental Healthcare Professionals (**IHPs**) that include: physicians, medical residents, nurse practitioners, registered nurses, social workers, registered dietitians, patient care coordinators, pharmacists, physician assistants and chiropractors, all supported by an exceptional administrative team.

SETFHT is a proud partner at the Health Access Taylor Massey (**HATM**) clinic, which enhances the primary care and interprofessional resources within the Taylor Massey community. SETFHT also leverages existing community supports, services, and partnerships in the community to improve access to comprehensive, equitable, and integrated primary and social care for local residents.

Position Profile

We are seeking a dedicated and skilled Social Worker (**SW**) to join our team on a permanent, full-time basis. The successful candidate will play a vital role in delivering high-quality care, accepting patient referrals, and working collaboratively with physicians and the IHP team. Provision of primary care mental health services will be within the scope of the SW.

As a member of the Mental Health team, this position will primarily be based at the 840 Coxwell clinic but may also support the HATM site (4 The Market Place) based on organizational needs and subject to funding.

Preference will be given to candidates with experience working with children and adolescents.

Employment Term

This is a permanent, full-time position.

Accountability

This role reports to the Chief Executive Officer (CEO) of SETFHT. All clinical decision-making outside the SW's scope must be done in consultation with the Lead Physician and/or other SETFHT physicians.

Role & Responsibilities

The primary function of the SW is to provide comprehensive, client-centred social work services to individuals and families within the community through personalized care and support. The SW also plays a key role in ensuring continuity of care, confirming all follow-up appointments are arranged and any linkages to community supports are completed.

Additional responsibilities include, but are not limited to:

- Exercise sound clinical judgement to ensure the best possible care within available resources

HEAD OFFICE

4th Floor - 1871 Danforth Avenue Toronto, ON M4C 1J3 T: 416-423-8800 F: 416-423-8803



**SET
FHT**

South East Toronto
Family Health Team

- Apply social work standards of practice and therapeutic processes in assessing, planning, implementing, and evaluating patient care
- Conduct intake assessments and provide counseling services addressing individual, family, and social determinants of health
- Deliver brief therapy within a primary care model, ensuring seamless transition to community resources and supports when appropriate
- Demonstrate strong knowledge of community resources, particularly in crisis services, mental health and long-term care
- Plan and coordinate referrals to agencies for financial assistance, legal aid, housing, medical treatment, and other support services
- Assess and verify eligibility for social benefits and other programs
- Provide advocacy and support to clients navigating health and social systems
- Assist physicians and IHPs with referrals to secondary and tertiary care centres
- Facilitate group sessions such as cognitive behaviour therapy (CBT), mindfulness, or psychoeducational workshops
- Advocate for patients and families in matters affecting their health and wellbeing
- Collaborate effectively with physicians and other IHP team members
- Enhance professional knowledge and growth through continuing education
- Serve as a professional role model and mentor to colleagues and student learners
- Maintain strict confidentiality within the workplace and the community
- Demonstrate enthusiasm, initiative, and a patient-centred approach to care

Skills & Qualifications

- Master's degree in Social Work from an accredited institution
- In good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW)
- Minimum of 3 years of clinical experience in a healthcare setting, preferably in a primary care or Family Health Team environment
- Strong assessment, counseling, and crisis intervention skills
- Experience with solution-focused brief therapy, cognitive behaviour therapy, motivational interviewing, and mindfulness
- Group facilitation experience required
- Experience in addictions, eating disorders, or trauma is an asset
- Knowledge of chronic illness management and supportive care
- Demonstrated ability to develop creative strategies to meet diverse patient and family needs

Other Requirements

- Exceptional oral, written, and presentation skills
- Strong interpersonal, communication, and time-management skills
- Flexible and able to thrive in a dynamic, high-volume environment
- Excellent conflict management and resolution skills
- Experience working with low-income, multi-racial, multi-lingual, and newcomer communities
- Commitment to anti-oppression, anti-racist, LGBTQ+ positive framework



- Ability to work effectively within a diverse, multi-disciplinary team
- Available to work evenings and weekends, as required

The above responsibilities are not to be considered all inclusive; the individual may be assigned other related duties in the interest of efficient operations of SETFHT.

Hours of Work

The successful candidate must be available to work weekdays, primarily between 8:30 AM to 4:30 PM with the possibility of evening (11:00 AM to 7:00 PM) and Saturday shifts.

Compensation

- The rate of pay for this position is a range, based on experience, between \$37.94 - \$41.17 per hour
- Position includes enrollment into SETFHT's Health Benefits Plan
- Position includes enrollment in the Healthcare of Ontario Pension Plan (HOOPP)
- Position includes paid time off

Additional Information

Please note that the South East Toronto Family Health Team does not use artificial intelligence (AI) to screen, assess, or select applications for this position. All hiring decisions are made by people.

We thank all applicants for their interest but only those selected for an interview will receive acknowledgement. Please note that a criminal background check will be conducted for this position.

SETFHT supports a respectful and inclusive work environment for everyone and is committed to Anti-Oppression principles. We encourage qualified applicants of all ages, races, colour, ethnic origins, religions, abilities, gender identities and sexual orientations as well as persons with disabilities to apply for this position as it reflects the broad diversity of communities we work with.

In accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act (AODA), accommodations will be provided throughout the hiring process upon request.

SETFHT maintains a scent-free environment. All employees, students, volunteers, and visitors are to refrain from wearing fragrances and other scented personal care products (eg. perfumes, lotions, hairspray, etc.) while on the premises.

Job Contact Information

Human Resources
South East Toronto Family Health Team (SETFHT)
E-mail: humanresources@setfht.on.ca
Subject: Social Worker